

BESFREN Service Terms and Conditions

Description of the service :

BESFREN allows you to make calls to 3 registered numbers and pay for only 1 minute for each call. You may register any national numbers as your BESFREN. When calling this number you will get charged the first min of the call only and the rest of the call is free.

- BESFREN service is always available – you may call your BESFREN as many times as you wish in a day, any day of the week.

- This service is accessible to all Smile Rifil customers excluding Visitor Package and Customers already benefiting from free calling with the Calling Circle service.

BESFREN Terms and Conditions:

1. This service allows you to nominate maximum of three national numbers per mobile account ("Nominated Number"). Once you have registered your nominated number, then calls to the nominated number will be charged at the following rate:
 - 1 min (25vt) charged per call and the rest of the call is free.
2. You will be charged 100vt for the service as a one time setup fee per nominated number. This 100vt is charged any time you change or register a new BESFREN number.
3. You are able to modify the nominated number or cancel the service by dialing 181. Setup is immediate as soon as you dial 181 – you must enter your nominated number and confirm.
4. Your nominated number can be either a Smile prepaid or Smile postpaid number, fixed line or other national operator number. International numbers cannot be used as your BESFREN's nominated number.
5. If an incorrect number (i.e. International number) is set up as your BESFREN, the call to this number will be charged at 'normal' rate, and will NOT benefit from the special BESFREN rate.
6. Please dial 081111 for free for assisted purchase, changes to your service, enquiries or cancellation of the service.
7. If you cease to be a Smile mobile customer, switch to an ineligible mobile or deactivate or suspend your account; the BESFREN service will be cancelled and you will not receive a refund for the BESFREN service.
8. If the owner of your nominated number changes his/her number, the original nominated number you registered as your BESFREN will remain on your mobile until you modify the service by dialing 181.
9. TVL reserves the right at any time, to re-introduce regular Rifil call charges for long duration calls to your nominated number if calls exceed 30minutes.

10. TVL reserves the right to cancel/remove this BF feature at any time with notice to customers
11. TVL standard mobile terms and conditions apply.
12. TVL reserves the right to change these terms and conditions at any time.